



OhmComm, Inc. Standard & Prepaid Block Labor Rates

1. **Onsite IT/Engineering \$120/hr**
 - a. **(Prepaid \$1000 block rate is \$105/hr)**
 - b. This is work that requires software, certifications or extensive hardware knowledge; IT, sound, video, access control, etc.
 - c. This is work performed at your site.
2. **Offsite/Remote IT/Engineering \$90/hr (billed in 30 minute increments)**
 - a. **(Prepaid \$1000 block rate is \$70/hr)**
 - b. This is work that requires software, certifications or extensive hardware knowledge; IT, sound, video, access control, etc.
 - c. This is work performed remotely via an internet or phone connection.
3. **Onsite Technician \$90/hr**
 - a. **(Prepaid \$1000 block rate is \$70/hr)**
 - b. The scope of this work entails all other technology not software or related to having certifications or extensive knowledge of hardware.
 - c. This is work performed at your site.
4. **Administrative Support \$50/hr**
 - a. **(Prepaid \$1000 block rate is \$40/hr)**
 - b. This rate applies to work performed from our site related to any administrative support provided by our team on your behalf. An example is if you needed us to manage a third-party item such as the failure of your carrier services (Verizon/Comcast) etc. for you
 - c. Should we have to visit the site, the Onsite Technician rate applies.
5. **Emergency and After-Hours Onsite Support \$185/1st hour**
 - a. 5PM-9AM; Weekends; 4-Hr response M-F 9AM-5PM
 - b. **(Prepaid \$1000 block rate is \$145/hr)**
 - c. This rate applies to all onsite emergency work.
6. **Emergency and After-Hours Remote Support \$145/1st hour**
 - a. 5PM-9AM; Weekends; >2-Hr response M-F 9AM-5PM
 - b. **(Prepaid \$1000 block rate is \$90/hr flat)**
 - c. This rate applies to all emergency work.
7. **Mobilization & Travel**
 - a. INSIDE of 10 a mile radius from OhmComm office.
 - i. Travel is **included** within the first hour.
 - ii. Mobilization is billed at \$65 flat
 1. if technician is cancelled within 30 minutes of scheduled work order or
 2. cannot gain access or perform work upon arrival due to a customer issue
 - b. OUTSIDE of 10 a mile radius from OhmComm office.
 - i. Mileage will be billed at USDOT rates + 5%.
 - ii. Tolls will be billed + 5%.
 - iii. Travel labor will be billed at ½ of the applicable labor rate.

